

Quality Policy

As a leading manufacturer of quality concrete construction and paving products for homes and businesses, Mona Precast Ltd is committed to ensuring customer satisfaction at all times in all aspects of it's business.

We acknowledge that providing products and services that meet and exceed the needs and expectations of all interested parties is of paramount importance. This responsibility is delegated and communicated by the Directors to all personnel working for or on behalf of Mona Precast Ltd.

In order to achieve the desired level of quality we ensure that we:

- Deliver our products and services within budget and on time.
- Identify and comply with relevant and compliance obligations.
- Ensure the effective management of the business risks and opportunities relevant to the business.
- Promote the process-based approach and risk-based thinking in developing the business.
- Work in close liaison and cooperation with all clients, suppliers and contractors.
- Review and develop our business processes in order to set and achieve continuous quality improvement.

This policy is subject to annual review and provides a framework for setting quality objectives.

It is communicated publicly and to all interested parties, suppliers and contractors working for and on behalf of Mona Precast Ltd.

In support of this commitment to quality, we have implemented and maintained a quality management system certificated to BS. EN. ISO 9001: 2015.

Signed *Monef*

Dated 01.10.21